

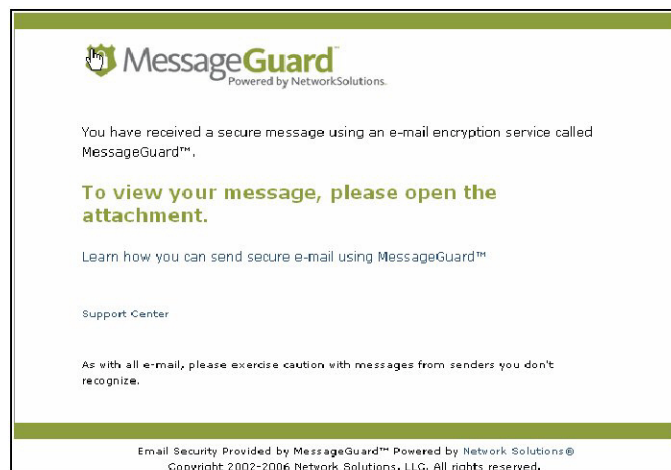
Reading Secure E-Mail Messages for Non-Subscribers

There are no special requirements or software to install for the recipients of your secure e-mail messages, encrypted by MessageGuard, other than having the ability to read HTML e-mail messages and having web access.

Step 1 – The recipient will receive your e-mail with your original subject line and your encrypted message as an attachment.



Step 2 – Upon opening the e-mail message, the recipient sees the following HTML message indicating that they have a secure e-mail, which they can read by opening the attachment.



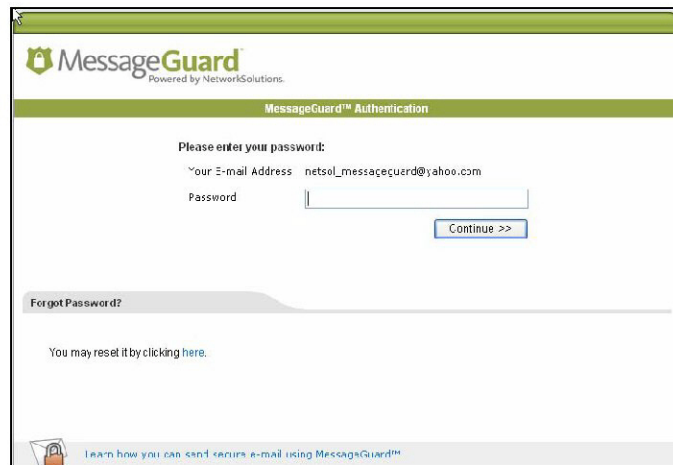
Step 3 – The attachment will begin to open and prompt them to select the “Read Message” button.



*** Clicking on the “Read Message” button may trigger warnings from the user’s service provider that information is being sent to someone else. This is normal, the encrypted message is being sent to Network Solutions servers to be decrypted in the background.**

**** If they have not completed an Identity enrollment, they will not be able to proceed until they have done so.**

Step 4 – They will then be prompted for their password. Selecting “Continue” will take them to your message.



Step 5 – Successfully completing the previous step will give them access to the encrypted e-mail message in a secure browser session (it does not decrypt the e-mail in their inbox). They then have the option of deleting the message, replying to the message securely, replying to all securely, or simply retaining the message so they can view it again in the future. Only MessageGuard subscribers with the Desktop Client software installed can forward or add attachments to secure e-mail messages.



